

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Performance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rationale includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classification (current)	Target Classification (proposed)	Classification Rationale	NSI / PAM / Local	
CARBON REDUCTION																				
EEFLM1	Carbon Reduction Commitment - Reduce our carbon footprint through delivery of our Carbon Reduction Strategy (non domestic portfolio)	%	Higher	1.51% (increase in year) 18.53% (cumulative reduction)	21% cumulative reduction		0.43% (reduction) 18.96 (cumulative reduction weather corrected)	Not Applicable - Local Indicator			5%	TBC	4%	Targets have been set in line with the Carbon Reduction Strategy. It is anticipated that ongoing good housekeeping, in addition to new technical upgrades will maintain progress. Rationalisation of assets and the CaT programme, whilst initially delayed, will in due course assist in the achievement of the future years targets contributing to the overall target of 60% by 2021. However, the achievement of this target will be subject to additional renewable energy capital projects for which investment will be required.	60% by 2021	Improvement	Improvement		Local	
CAM037	The percentage change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1,000 square metres	%	Lower			New PI in the PAM set for 2015/16					2%	TBC	2%	Given the volatile nature of the many factors that can effect the outcome of this measure particularly in relation to school buildings, the target of 2% is being retained until the year end outturn becomes available.	2%	Improvement	Maintenance	Given the volatile nature of the many factors that can effect the outcome of this measure particularly in relation to school buildings, it may be more realistic to move to a maintenance target particularly given the decreasing budgets available to the team to initiate energy improvement	PAM	
PLANNING																				
PLA004b Quarterly	The percentage of minor planning applications determined during the year within 8 weeks	%	Higher	62.05%	66%	71%					66%	TBC	N/A	Being replaced by new Welsh Government measures	N/A	Not Set	Delete		Local	
PLA004c Quarterly	The percentage of householder applications determined within 8 weeks	%	Higher	92.46%	91%	95%	N/A - Previously national indicators within the Service Improvement Data set (SIDs). LGDU has ceased to collect this data, therefore benchmarking is not possible.					91%	TBC	N/A	Being replaced by new Welsh Government measures	N/A	Not Set	Delete		Local
PLA003 Quarterly	The percentage of Planning Appeals determined during quarter which uphold the Authority's decision	%	Higher	73.53%	66%	55%					66%	TBC	N/A	Being replaced by new Welsh Government measures	N/A	Improvement	Delete		Local	
New Measure	The percentage of minor and householder planning applications determined within 8 weeks	%	Higher	N/A	N/A	N/A	Not Applicable - New Measure					N/A	N/A New Measure	80%	This new measure combines the two measures that previously recorded separate performance for minor applications and householder applications. Performance against the majors target has been lower than that of the householder target therefore the new target is set at 80% to reflect this. The move to a new structure will also help	85%	Not Set	Improvement	The move to a new structure and the introduction of new procedures should enable performance to continue to improve in this category	
New Measure	The percentage of major planning applications determined within 8 weeks (16 weeks for those requiring EIA)	%	Higher	N/A	N/A	N/A	Not Applicable - New Measure					N/A	N/A New Measure	60%	A lower target has been set for the major applications given the many factors that can lead to determination outside of the 8 week period. WG acknowledge the difficulty in achieving an 8 week determination particularly in those applications requiring S106 agreements where traditionally the decision date was recorded once the agreement had been signed. WG now allow for the resolution date to be recorded as the decision date. Compulsory pre-application procedures should also allow for quicker determination and the ability to agree extension of time to determine the application with developers, should both assist in reaching this target.	65%	Improvement	Improvement	The move to a new structure and the introduction of new procedures should enable performance to continue to improve in this category	
New Measure	The percentage of Enforcement cases resolved in 180 days	%	Higher	N/A	N/A	N/A	Not Applicable - New Measure					N/A	74%	75%	Further advice is awaited on the definition of resolution as there have been discussions across the Welsh Authorities as to when a case can be signed off as resolved. However, given the year end outturn of 74%	76%	Incremental	Incremental	Expected that 2016/17 will be a transitioning year with the move to a new structure and the development of new procedures and closer collaboration with the Building Control	
PLA005b Annually	The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year	No. of homes	Higher	22 homes	Not Set	39 homes	Lower Middle Quartile	41	93	49	TBC	TBC	N/A - Mgt Info	There is no specific target set as part of the UDP which is now time expired. We are in the process of developing the UDP and ascertaining the correct level of housing land availability. The affordable housing	N/A - Mgt Info	Not Set	Management Information	See target rationale	PAM & NSI	
PUBLIC PROTECTION																				

PPN/009 Quarterly	The percentage of food establishments which are 'broadly compliant' with food hygiene standards. * Ranked 7th in Wales for 2014/15	%	Higher	85.7%	80%	95.61%	Upper Middle Quartile	94.19%	98.02%	96.03%	93%	96.50%	96%	Aiming for 96.5% - ie same as this year to ensure we are within the top quartile in Wales.	96%	Maintenance	Maintenance	We are already in the top quartile. As some factors relating to the calculation of this indicator are outside of our control (eg the number of new food businesses starting up and the number of applications for rerating inspections received), it is consid	PAM
STREET CLEANLINESS																			
STS/005b Annually	The percentage of highways inspected of high or acceptable standard of cleanliness * Ranked 15th in Wales for 2014/15	%	Higher	92.9%	95%	95%	Lower Middle Quartile	96.9%	99.7%	98.3%	95%	93.90%	95%	Performance has significantly improved moving us to 7/22 in Wales but given the subjective nature of this target in that the rating is based on one inspection of the highways that can occur at any time of day on any highway then this is a realistic target.	95%	Maintenance	Maintenance		PAM
STS/006 Quarterly	The percentage of reported fly tipping incidents cleared within 5	%	Higher	95.81%	95%	97.7%	Upper Middle Quartile	93.05%	100%	97.72%	99%	99%	100%	Strive to reach a 100% return on this target given the current level of 99%	100%	Maintenance	Maintenance		NSI
SSSLM1	Compliance with Flintshire County Council Street scene Standards	%	Higher	80.00%	100%	80%	Not Applicable - Local Indicator				80%	TBC	90%	It is intended that service improvements will be made this year to comply with the standards following improvement to monitoring arrangements and ways of working.	100%	Not Set	Improvement	It is intended that service improvements will be made this year to comply with the standards following improvement to monitoring arrangements and ways of working.	Local
HIGHWAYS																			
THS/012 Annually	The percentage of principal (A) roads, non-principal (B) roads and non principal (C) roads that are in overall poor condition * Ranked 1st in Wales for 2014/15	%	Lower	4.3%	6%	4.5%	Top Quartile	11.9%	4.5%	6.5%	7%	7%	8%	Decreasing budget from Welsh Government will limit the amount of works that can be carried out on maintaining the condition of our highways hence the new, reduced target.	8%	Incremental	Maintenance	The aim is to maintain the condition of the roads at current target level given the level of funding that we receive. 8% is the acceptable level of standard as set by Welsh Government	PAM
THS/007 Annually	The percentage of adults aged 60 or over who hold a concessionary travel pass * Ranked 17th in Wales for 2014/15	%	Higher	75.5%	78%	79.5%	Bottom Quartile	85.8%	100%	90.6%	79%	TBC	80%	Take up of bus passes to date against the mid-year population indicates that this is a realistic target given the rural constraints.	81%	Incremental	Incremental	Whilst remaining an area for improvement, changes to the funding of concessionary bus passes may impact on the ability to improve on past performance therefore improvement is to be sought on an incremental basis.	NSI
WASTE																			
WMT/004b Quarterly	The percentage of municipal waste collected by local authorities sent to	%	Lower	41.67%	40%	42.28%	Bottom Quartile	29.38%	10.32%	15.18%	39%	TBC	5%	Performance significantly improved for 2015/16. This is as a result of all residual	5%	Incremental	Improvement	Change to improvement as we no longer use landfill as our main point of	NSI &
WMT/009b Quarterly	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, excluding source separated bio.	%	Higher	55.13%	59%	55%	Lower Middle Quartile	56.24%	65.87%	58.82%	59%	58%	60%	2016/17 will see a full year of residual waste treatment resulting in improved performance.	62%	Incremental	Incremental	The target is to remain as incremental given that the Welsh Government have set a target of 70% to be achieved by 2020.	NSI & PAM